



Player Statements

Recent Play and Transaction statements are available to you via the Player Kiosk. For a more detailed account of your gaming play, contact the Cashier Station.

Withdrawals

Withdrawals can be made from the account at any time from the Cashier Station or Cash Redemption Terminal (if available).

Deposits

Deposits can be made to the Account at any time at either the Cashier Station, through the Note Acceptor, on any gaming machine or the Cash Redemption Terminal (if available). All player's accounts are limited to \$2,000 worth of cash deposits in any 30 day period.

PIN

Setting a PIN (4 digit number) provides security over the funds in your account. Once set, the PIN is required to be entered when:

- Validating for play
- Withdrawing Funds
- Depositing Funds
- Changing Limits

A PIN is also required when using the player kiosk to view account balance, player statements or to change limits.

Card Activity Timeout

Increase the security of the funds on your account by locking the account when the card is not used for a period of time e.g. 5 minutes. After being locked, the card requires validation by insertion into the player Kiosk or Loyalty Unit, and entering the correct PIN.

Account Inactivity

If your account has no activity (game play, deposits or withdrawals) for a period of 12 months it will be closed. Funds associated with the account, will be sent to the address recorded in the Venue's Loyalty database. Funds from closed accounts will be sent by way of cheque from the system provider, MAX. Visitor account holder details are not recorded in the system. Therefore, funds for inactive visitor accounts will be forwarded to the OLGR for their disbursement.

Loyalty Account

The **MyCash** card is the same card used for Loyalty in this venue. **MyCash** Visitor Cards are unable to accrue loyalty points.

© 2017

References to "Tatts Group", "MAX", "MAXtech", "us", "our" and "we" are references to Tatts Group Limited (ACN 108 686 040) and all its subsidiaries. Tatts Group expressly disclaims any representations or warranties of any kind, whether express or implied, as to the accuracy, currency, completeness or the merchantability or fitness for a particular purpose of any information contained in or provided via this documentation and/or any service or product described or promoted in this document. Printed colours and images are to be used as a guide only. Service offers and pricing may change without notice.



MyCash

CARD BASED GAMING



max.com.au

Gamblinghelp

PHONE | FACE-TO-FACE | ONLINE
www.gamblinghelponline.org.au

1800 858 858

MAX-042-0717-A



max.com.au

You have been issued a card for use at gaming machines in this venue. This may be the same card you used for player loyalty at this venue. By using this **MyCash** card you are able to move between gaming machines without having to cash out or wait for an attendant to issue you a voucher.

You take your credits with you

This card will only work in this venue. There is no value stored on this card. Instead, this card is linked to an account, just like an EFTPOS card.

After inserting your card in a machine an amount will be transferred from the account to the machine. You do not have to play all these credits.

You can remove your card at any time during your play and any credits on the machine will be added back to your account. To add more credit to your account visit the Cashier Station, CRT or simply insert notes into the machine while your card is inserted.

Visit the Player Kiosk located in this venue for more information regarding security of your funds and the ability to change your player preferences and limits.

If you need any assistance press the SERVICE button on the loyalty unit and an attendant will be with you shortly.

USING A CARD BASED GAMING SYSTEM CAN ENHANCE YOUR GAMING EXPERIENCE

It's so easy!



For more information and the Terms & Conditions visit max.com.au

Patron Limits

MyCash offers you the opportunity to set limits on your Gaming Play.

Cash Transfer to Machine – Set how much money will be sent to the machine from your account each time you insert the card.

Daily Spend Limit– After reaching a nominated dollar amount your card will no longer transfer credit to the machine.

Time Limit– This feature can send a reminder to the loyalty unit and the screen of the machine during play to remind you how long you have been playing (15 minutes to 24 hours). Once the time limit has been reached your card will no longer transfer credit to the machine.

Limits and Preferences can be changed as often as you like via the Player Preferences menu on the Kiosk, Loyalty Unit or by visiting the Cashier Station. You can not change limits on any day where that limit has been reached.

Account Types

There are 2 types of accounts available to cater for your individual requirements. Each account will allow deposits and withdrawals at the cashier station and CRT (Cash Redemption Terminal).

Visitor – The card is valid for 365 days. When first presented after the day of issue, it will require validation at the Player Kiosk before playing a machine. The maximum account balance on a visitor account is \$5,000.

Standard – A minimum of Name, Address and Date of Birth is required to open a standard account. The card and account remain active in line with the venue's membership terms and conditions. The maximum account balance on a standard account is \$10,000.